# **Terms of Use**

Terms of Use of RRR.LT Website:

1. What is RRR.LT?

1.1. RRR.LT is an electronic database of auto parts uniting many car salvage yards, which allows searching and buying used car parts.

1.2. All copyrights of RRR.LT are owned by UAB "Ovoko" (hereinafter - Service Provider / Seller), company code: 304401253, office address Žirmūnų g. 70 - 701, LT-09124 Vilnius, Lithuania, VAT registration number LT100010771516, registered in the Register of Legal Entities of the Republic of Lithuania.

1.3. The Service Provider does not own the goods that are published and sold on RRR.LT.

1.4. The Service Provider has the right to change the terms and conditions of RRR.LT Terms of Use, the range of services provided and their charging. Users' use of RRR.LT, after the changes, automatically signifies their acceptance of the revised Terms of Use.

2. General provisions

2.1. All RRR.LT users expressly agree to be bound by all of these Terms of Use and are bound to comply with them. Persons who do not agree with all or part of the Terms of Use should not use and navigate the RRR.LT website.

2.2. All natural and legal persons (hereinafter referred to as Users) may browse, view and purchase the offered goods on RRR.LT. Visitors who are both registered and not registered are named users of RRR.LT

2.3. All natural and legal persons (hereinafter - Buyers) can buy the offered goods on the RRR.LT website. Buyers include both registered and unregistered visitors to RRR.LT.

2.4. These Terms of Use set out the general terms and conditions of sale and purchase agreements entered into at RRR.LT and are an integral part of these agreements.

3. User registration at RRR.LT

3.1. For a more convenient use of RRR.LT, the User may create a personal account at RRR.LT by filling in the electronic registration form.

3.2. The Service Provider has the right to suspend or terminate the registration, block the User's profile and refuse to provide the services to the User in case of providing incorrect or inaccurate information or if the Service Provider has reason to believe that this has been done.

3.3. Users are responsible for the security of their credentials and for all actions they take.

4. Buyer and User Rights

4.1. The Buyer is entitled to purchase the goods at RRR.LT in accordance with the procedure set forth in these Terms of Use.

4.2. The Buyer has the right to cancel the order in accordance with the terms of these Terms of Use.

4.3. The Buyer has the right to replace or return the purchased goods in accordance with the procedure set forth in these Terms of Use.

4.4. The Buyer has other rights set forth in these Terms of Use, the Privacy Policy and legislation.

4.5. The User has the right to access his personal data processed by the Service Provider.

4.6. The User has the right to demand the correction of his / her personal data.

4.7. The User has other rights set forth in these Terms of Use, the Privacy Policy and legislation.

5. Obligations of the User, Buyer and Seller

5.1. Subject to these Terms of Use, the User must:

5.1.1. not transfer the RRR.LT User account or its login data to third parties;

5.1.2. not take any action that could endanger the security of the RRR.LT website and its database;

5.1.3. not resell RRR.LT purchased goods or copy RRR.LT services;

5.2. Pursuant to these Terms of Use, the Buyer must:

5.2.1. fulfil its obligations, comply with these Terms of Use and comply with laws.

5.2.2. not use RRR.LT, if the User is not a legally capable person of legal age, who has full powers and rights to conclude and execute transactions, whose legal capacity is restricted by court;

5.2.3. not violate any legal provisions, third-party rights or RRR.LT Terms of Use;

5.2.4. before purchasing an item, carefully read all the information provided about the item being sold, its final price and the charges that make up it;

5.2.5. pay a fixed amount for the purchased item in a timely manner;

5.2.6. fulfil other obligations imposed on Buyer by the Terms of Use, Privacy Policy and legal acts.

5.3. Subject to these Terms of Use, the Seller must:

5.3.1. sell only legally purchased, high quality and matching merchandise.

5.3.2. answer for defects in the quality of goods;

5.3.3. perform other duties imposed on Seller by the Terms of Use, Privacy Policy and legal acts.

6. Obligations and rights of the Service Provider

6.1. The Service Provider undertakes to:

6.1.1. enable the User to use the services provided by RRR.LT in a safe and quality manner;

6.1.2. process the User's prsonal data only in accordance with the procedure established by the Rules, Privacy Policy and legal acts;

6.1.3. provide the goods ordered by the Buyer and accept the goods returned by the Buyer under the terms and conditions of the Terms of Use.

6.2. The Service Provider has the right to:

6.2.1. change or introduce new billing and delivery methods and new fees, informing the User at least 30 days prior to the changes;

6.2.2. change the provisions of the RRR.LT Terms of Use, the range of services provided and their charging. Users' use of RRR.LT, after the changes, automatically signifies their acceptance of the revised Terms of Use;

6.2.3. not accept the goods returned by the Buyer if the Buyer does not follow the procedure for returning the goods set forth in the Terms of Use;

7. Ordering of goods, conclusion of purchase and sale agreement

7.1. When ordering goods at RRR.LT, the Buyer must provide his / her prsonal data necessary for the proper execution of the order.

7.2. Goods from RRR.LT can be ordered by registered and non-registered Buyers.

7.3. A purchase and sales agreement is concluded between the Seller and the Buyer when the Buyer, after selecting the item to be purchased and adding it to the shopping cart, completes all the ordering steps, the last of which is the choice and confirmation of the payment method.

7.4. Every sale and purchase agreement is registered and stored in RRR.LT database.

8. Payment procedure

8.1. When buying goods at RRR.LT, the Buyer can pay in one of the following ways:

8.1.1. bank card upon delivery;

8.1.2. Paysera payment methods provided by the payment system;

8.1.3. using electronic banking;

8.1.4. using the PayPal payment system.

9. Exchange and return policy

9.1. RRR.LT applies a money-back guarantee for all goods for 14 days from the date of receipt.

9.2. The exchange or return of goods shall be effected by the Buyer delivering the goods independently to the sellers warehouse or by courier service. All shipping costs are covered by the Buyer.

9.3. Undamaged and non-disassembled goods shall be returned or exchanged upon presentation of proof of purchase and written request from the Buyer.

9.4. When returning the goods the Buyer must:

9.4.1. return the item in its original, proper packaging in the same form and condition;

9.4.2. deliver the goods directly to the sellers warehouse, either directly or through a courier service.

9.5. The Seller has the right not to accept the goods returned by the Buyer if the Buyer does not follow the procedure for returning the goods set forth in the Terms of Use.

9.6. The refund guarantee does not cover costs that exceed the total amount of the specific order and delivery.

10. Delivery of goods

10.1. When ordering a product at RRR.LT, the Buyer can choose one of the following delivery methods:

10.1.1. home delivery;

10.1.2. pick up at selected DPD parcel point.

10.2. Only the person who placed the order or who has a valid identity document (identity card, passport or driver's licence), who was specified at the time of ordering can accept or collect the goods.

10.3. If the Buyer chooses the home delivery service:

10.3.1. the Buyer undertakes to provide the exact delivery address of the goods;

10.3.2. the goods are delivered to the address specified by the Buyer within the specified number of working days after receipt of payment;

10.3.3. on the day of delivery, the courier shall contact the Buyer by the specified contact telephone number;

10.4. If the Buyer chooses the service of collection of goods at the selected DPD parcel point:

10.4.1. the Buyer can pick up the shipment with the ordered goods at any time of his choice at DPD parcel point within 7 calendar days;

10.4.2. parcels are delivered to DPD parcel points within 1-2 business days;

10.4.3. the Purchaser shall be informed about the shipment delivered to DPD collection point via SMS;

10.4.4. if the Buyer does not take the shipment within 7 calendar days, it shall be returned to the Seller.

10.5. Delivery of goods to foreign countries

10.5.1. Delivery is made to Ireland, Austria, Belgium, Bosnia-Herzegovina, Bulgaria, Czech Republic, Denmark, Estonia, Greece, Iceland, Spain, Italy, Croatia, Latvia, Poland, Luxembourg, Norway, Netherlands, Portugal, France, Romania, Serbia, Slovakia, Slovenia, Finland, Sweden, Hungary and Germany;

10.5.2. goods are delivered to Estonia, Latvia, Poland within 1-2 working days;

10.5.3. delivery to the Czech Republic, Slovakia, Finland is within 2-3 business days;

10.5.4. delivery to Austria, Belgium, Holland, Sweden, Hungary, Germany is within 3-4 business days;

10.5.5. delivery to Ireland, Denmark, Italy, Croatia, Luxembourg, France, Romania, Slovenia is within 4-5 business days;

10.5.6. delivery to Bulgaria, Spain, Portugal is within5-6 business days;

10.5.7. delivery to Greece, Iceland, Norway, Bosnia - Herzegovina, Serbia is within 6-10 business days;

10.5.8. shipping to islands and other hard-to-reach areas may be subject to additional charges.

10.6. The Buyer must immediately notify the courier or DPD parcel delivery service, upon receipt or inspection of the shipment, of any violation of the package and ask for a report on the packaging violation.

11. Use of Cookies

11.1. Cookies are small text documents that have a unique identification number that is transmitted from the website to the visitor's hard drive so that the website administrator can distinguish between the visitor's computer and its activity on the Internet, which helps the Service Provider improve its services. Cookies make it easier to navigate to a web page you already visited and simplify access to the information you post but cannot collect any information from your computer or files.

11.2. RRR.LT cookies are used transparently and responsibly. Users can view what cookies are being used in their browser and revoke their consent to the use of cookies.

12. Protection of Intellectual Property

12.1. All rights to RRR.LT and the works and creations located thereof are protected by laws and regulations of the Republic of Lithuania. Reproduction of texts, photos, logos, banners and all other design features for the purposes of their commercial or other ways violating legitimate interests is strictly prohibited.

13. Protection of personal data

13.1. The Service Provider processes the personal data provided by the User on the RRR.LT website which is necessary for the proper provision of the Services.

13.2. The Contractor shall not provide personal data to third parties without a legitimate basis.

13.3. The User has the right to access the personal data processed by the Service Provider and to request their correction.

14. Final provisions

14.1. The implementation and interpretation of these Terms of Use shall be governed by the laws of the Republic of Lithuania.

14.2. All disagreements arising from the implementation of these Terms of Use shall be resolved by negotiation.

14.3. In the event of disagreement, the dispute shall be settled in accordance with the procedure established by legal acts.